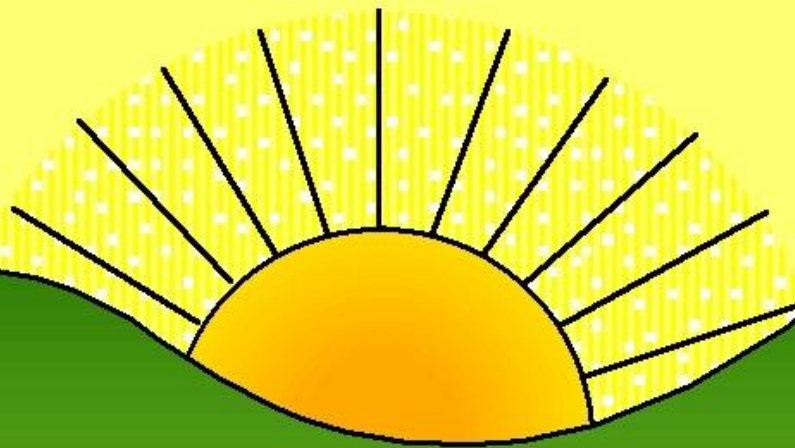


Human Services Transportation Advisory Group

H S T A G

**Regional
Transportation
Resource**



Large Print Version of the Third Edition, August 2010

The East Central Iowa Council of Governments

700 16th St NE, Suite 301

Cedar Rapids, IA 52402

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Benton County

Benton County Transportation

205 Second Avenue

Vinton, Iowa 52349

319-472-2413

bctrans@co.benton.ia.us

Contact: Mary Halstead

Eligibility: All persons

Cost: \$2/roundtrip within community
\$10/scheduled roundtrip to Cedar Rapids (Monday, Tuesday, Thursday, Friday)
\$20/hour for special trips

Info: Benton County Transportation is a demand-response public transit provider operating on behalf of East Central Iowa Transit. Benton County Transportation operates in Benton County and surrounding communities and is open to the public.

Benton County Volunteer Transportation-Vinton

303 1st Avenue

Vinton, Iowa 52349

319-472-2830

bcvp-vinton@mebbs.com

Contact: Alberta Reifentahl

Eligibility: Non-emergency medical appointments outside community for elderly

Cost: Suggested donation of \$10

Info: Benton County Volunteer Transportation is a volunteer transportation program that utilizes volunteers from the community. This service offers non-emergency medical appointment rides to elderly residents of Benton County.

Benton County Volunteer Transportation-Belle Plaine

1309 5th Avenue
Belle Plaine, Iowa 52208
319-434-6078
dpccorp@netins.net

Contact: Pat Franzenburg
Eligibility: Non-emergency medical appointments outside community for elderly
Cost: Suggested donation of \$10
Info: Benton County Volunteer Transportation is a volunteer transportation program that utilizes volunteers from the community. This service offers non-emergency medical appointment rides to elderly residents of Benton County.

Virginia Gay Hospital Van Service

502 N 9th Avenue
Vinton, Iowa 52349
319-472-6270

Contact: Scheduling
Eligibility: Hospital and clinic patients
Cost: \$5 Round Trip
Info: Will transport patients to medical appointments at Virginia Gay Hospital and Clinics.

Iowa County

Iowa County Transportation

1680 Franklin Avenue

Marengo, Iowa 52301

319-642-7615

icot@iowatelecom.net

Contact: Sam Gipple

Eligibility: All persons

Cost: Local trip rates are \$3/one-way. Other rates are dependent on mileage and destination.

Info: Iowa County Transportation is a demand-response public transit provider operating on behalf of East Central Iowa Transit. Iowa County Transportation operates in Iowa County and surrounding communities and is open to the public.

RSVP of Iowa County

Volunteer Transportation North English

210 South Main Street

North English, Iowa 52316

319-664-3283

communitycenter@netins.net

Contact: Maxine Goode

Eligibility: Non-emergency medical appointments outside community for elderly

Cost: Suggested donation of \$10

Info: Iowa County Volunteer Transportation is a volunteer transportation program that utilizes volunteers from the community. This service offers non-emergency medical appointment rides to elderly residents of Iowa County.

Johnson County

Johnson County SEATS

4810 Melrose Avenue

Iowa City, Iowa 52246

319-339-6128

tbrase@co.johnson.ia.us

Contact: Tom Brase

Eligibility: In Iowa City, Coralville, North Liberty and University Heights eligibility is determined by each community's transit system based on the ADA guidelines and categories. People who live in a community without a transit system or unincorporated Johnson Co. may call SEATS to arrange a ride.

Cost: \$2 one-way fare for rural residents and \$1.50 one-way fare for eligible riders in Iowa City, Coralville, North Liberty and University Heights.

Info: Johnson Co. SEATS is a demand-response public transit provider operating on behalf of ECI Transit in rural Johnson Co. and the paratransit provider for Iowa City Transit (including University Heights) and Coralville Transit (including North Liberty).

Service hours for Iowa City, Coralville and University Heights are 6:00am to 10:30pm (11:45pm Coralville) M-F and 7:00am (7:15am Coralville) to 7:00pm (7:30pm Coralville) Saturday.

Service hours for North Liberty are negotiated one hour on either side of fixed route times, 7am, 11am and 4:30pm M-F

In rural Johnson County:

Northern Areas: (incl. Solon, Shueyville, Swisher, Morse, Oasis):
Monday, Tuesday and Thursday from 8:30am-4:30pm

Southern Areas: (incl. Lone Tree, Hills, Frytown, Sharon Center):
Monday, Wednesday and Friday from 8:30am-4:30pm

West Central Areas: (incl. Oxford, Tiffin, Cosgrove)
Tuesday and Thursday from from 8:30am-4:30pm

Service in West Branch is primarily provided by River Bend Transit.

Iowa City Transit (City Bus)

1200 South Riverside Drive
Iowa City, Iowa 52240
319-356-5155
barb-morck@iowa-city.org

Contact: Barb Morck
Eligibility: All persons
Cost: Standard fare of \$.75 for 18+,
Children K-12 fare is \$.50
Children under 5 with an adult ride for free.
10-ride pass is \$6.50,
31-day pass is \$25 for adult & \$20 for youth.

Info: Iowa City Transit is a fixed-route public transit provider that provides service every half hour 6:00 a.m. to 9:00 a.m. and 3:00 p.m. to 6:30 p.m. during rush hours. Hourly service runs from 9:00 a.m. to 3:00 p.m. and 6:30 p.m. to 10:30 p.m. Buses run Saturday from 6:00 a.m. to 7:00 p.m. Transfers are available and honored by Coralville.

Cambus, The University of Iowa

Stadium Drive, 100 Cambus Office
Iowa City, Iowa 52242
319-335-8633
brian-mcclatchey@uiowa.edu

Contact: Brian McClatchey
Eligibility: All persons
Cost: No fare
Info: Cambus is a fixed-route public transit provider operating from 6:30 a.m. to 12:40 a.m., Monday-Friday. Weekend service is 11:40 a.m. to 12:40 a.m. Space at the front of the bus is available for seniors and disabled. Vehicles are accessible.

Coralville Transit

**708 East 2nd Avenue
Coralville, Iowa 52241
319-248-1790
vrobrock@ci.coralville.ia.us**

Contact: Vicky Robrock
Eligibility: All persons
Cost: Standard fare of \$.75 for adults and children
Children under 5 are free,
65 years+ and disabled Coralville residents free any
time with a Coralville senior/disabled pass. Reduced
fares of \$.35 for those who show a Medicare Card on
Monday through Friday, 9:00 a.m. to 3:00p.m., after
6:00 p.m. and all day Saturday
31-day pass is \$35 and 20-ride pass is \$15.
Info: Coralville Transit is a fixed-route public transit provider
operating from 6:00 a.m. to 11:45 p.m., M-F and 7:15 a.m. to 7:30 p.m.
on Saturdays. Transfers are available and honored by Iowa City.

City of North Liberty (service provided by Coralville Transit)

**5 E. Cherry Street
North Liberty, Iowa 52317
319-626-5700
tmulcahey@ci.north-liberty.ia.us**

Contact: Tracey Mulcahey
Eligibility: All persons
Cost: \$.75 per one-way ride
Info: Leaves North Liberty Community Center, 520 W Cherry
St at 7:05 a.m. and arrives downtown Iowa City at 7:50 a.m. Bus
returns to North Liberty leaving Iowa City Pentacrest at 5:10 p.m. and
arrives at the North Liberty Community Center at 5:45 p.m. Free
parking at the North Liberty Community Center. Transfers are
available.

Southeast Iowa Wheelchair Service

1132 1st Street NW
Cedar Rapids, Iowa 52405
319-366-1900

Contact: Dispatch office
Eligibility: Open to the public
Cost: Rates dependant on mileage and destination
Info: Southeast Iowa Wheelchair operates 7 days a week, 24 hours a day. Rates are dependent on mileage and destination.

Solon Senior Advocates

P.O. Box 99
Solon, Iowa 52333
319-624-2710
sandrahanson@southslope.net

Contact: Sandy Hanson
Eligibility: Solon seniors and those in need in Solon
Cost: Suggested donation of \$.75 one-way to senior dining site
Info: Service is dependent on having a driver available. Services could include transportation to senior dining, appointments and sponsored pleasure trips.

Numerous taxicabs operate in Iowa City, Coralville and throughout Johnson County. They are listed in the yellow pages of the local phone book.

Jones County

Jones County JETS

105 Broadway Place Suite 1

Anamosa, Iowa 52205

319-462-2143

jets@co.jones.ia.us

Contact: Kathy Koerperich

Eligibility: All persons

Cost: \$2 one-way within city
\$3 one-way outside city, within Jones County
\$25 an hour outside Jones County

Info: Jones County JETS is a demand-response public transit provider operating on behalf of East Central Iowa Transit. Jones County JETS operates in Jones County and surrounding communities and is open to the public.

RSVP of Jones County

Elderly Outreach Transportation Program

104 Broadway Place

Anamosa, Iowa 52205

319-462-6135 ext. 6364

menardrm@crstlukes.com

Contact: Rachel Menard

Eligibility: Non-emergency medical appointments outside Jones County for elderly

Cost: Suggested donation based on destination city

Info: RSVP of Jones County, Elderly Outreach Transportation Program is a volunteer transportation program that utilizes volunteers from the community. This service offers non-emergency medical appointment rides to elderly residents of Jones County.

Monticello Wheelchair Van

220 East South Street
Monticello, Iowa 52310
319-465-4560

tmalchow@monticellopublicsafety.us

Contact: Tim Malchow

Eligibility: Open to the public

Cost: Rates dependant on destination and wait time

Info: Monticello Wheelchair Van operates within Jones County and can also accommodate trips to Dyersville, Cedar Rapids, Dubuque, Iowa City and Davenport.

Linn County

Linn County LIFTS

625 31st Avenue SW
Cedar Rapids, Iowa 52404
319-892-5170
www.linncounty.org

Contact: Tom Hardecopf

Eligibility: Cedar Rapids Transit certified ADA eligible riders.
Service is open to the public in rural Linn County.

Cost: \$2.50 ADA service in metro area
\$5 outside metro area
\$4 for elderly and disabled
\$8 for public for Iowa City trips

Info: Linn County LIFTS is a demand-response public transit provider operating on behalf of East Central Iowa Transit in rural Linn Co. Linn County LIFTS also provides complimentary paratransit service for Cedar Rapids Transit in Cedar Rapids, Hiawatha, and Marion.

Linn County LIFTS operates from 6:30 a.m. to 6:00 p.m., Monday through Friday and 8:00 a.m. to 5:00 p.m., Saturdays.

Transportation is available to Iowa City the 1st Wednesday and 3rd Thursday of each month.

Neighborhood Transportation Services (NTS)

404 17th Street SE, 2nd floor

Cedar Rapids, Iowa 52401

319-286-5725

www.nts-cr.org

Contact: Mike Barnhart

Eligibility: Transportation to employment, school or work/study.

Cost: \$5 per ride

Info: NTS (Neighborhood Transportation Service) is a shared ride transportation service that provides rides to and from work, school, and/or training. NTS provides rides during hours that the fixed route city buses are not running.

Cedar Rapids Transit (City Bus)

Parking Lot #44

12th Avenue & 2nd Street SE

Cedar Rapids, Iowa 52403

319-286-5573

www.cedar-rapids.org/transit

Contact: Brad DeBrower

Eligibility: All persons

Cost: Standard fare of \$1.25 for adults,

Student fare is \$1.00

Elderly and disabled fare is \$0.50

Children 4 & under are free

31-day passes are \$36 for adults, \$30 for students and \$24 for elderly and disabled.

10-ride passes are \$12.50 for adults, \$10 for students and \$5 for elderly and disabled.

Info: Cedar Rapids Transit is fixed-route, public transit service serving Cedar Rapids, Marion and Hiawatha. Service runs from 5:15 a.m. to 6:40 p.m., Monday through Friday and Saturdays from 7:45 a.m. to 4:15 p.m.

Special K's Transport

3109 6th Street
Marion, Iowa 52302
319-373-5555

Contact: Dispatch office
Eligibility: Open to the public
Cost: Rates dependant on mileage and destination
Info: Wheelchair transports to doctor appointments, dialysis, weddings, funerals, church services and social events. Call for a fee schedule.

Southeast Iowa Wheelchair Service

1132 1st Street NW
Cedar Rapids, Iowa 52405
319-366-1900 or 877-466-0735

Contact: Dispatch office
Eligibility: Open to the public
Cost: Rates dependant on mileage and destination
Info: Southeast Iowa Wheelchair operates 7 days a week, 24 hours a day. Rates are dependent on mileage and destination.

Aging Services, Inc. Volunteer Transportation

800 First Street NW
Cedar Rapids, Iowa 52405
319-398-3644

Contact: Transportation Coordinator, M-F, 8:00 a.m.- noon
Eligibility: Linn County residents 60+ years of age
Cost: Donations welcome
Info: Volunteers provide transportation for medical appointments, pharmacies, grocery stores, farmers' market and food bank only. Five working days notice is appreciated. Riders must be ambulatory.

Southeast Linn Community Center Volunteer Transportation

**108 South Washington
Lisbon, Iowa 52253
319-455-2844**

Contact: Transportation Coordinator, M-F, 8:00 a.m. - 3:00 p.m.
Eligibility: Lisbon, Mount Vernon residents 60+ years of age
Cost: Donations welcome
Info: Volunteer-provided senior transportation. Two working days advance notice when requesting services.

Accessible One Transportation

**4022 Hummingbird Lane
Hiawatha, IA 52233
319-365-9000 or 319-929-9703
www.myaccessibleonetransport.com**

Contact: P.J. Swentik or dispatch
Eligibility: Open to the public
Cost: Flat rates, out of town rates vary
Info: Can transport wheelchairs and groups. Can travel anywhere in the continental U.S. Available: 6:00a.m. - 6:00p.m. M-F; evenings, weekends and holidays by appointment.

Riders Club of America

**222 Third Avenue SE, #220
Cedar Rapids, Iowa 52401
319-365-1511**

Contact: Martin Wissenberg
Eligibility: 55 years of age or older or medical condition
Cost: Annual fee and prepaid cost (~\$5) per destination
Info: Volunteer-provided service in Cedar Rapids Metro area, 24/7. At least 24 hours notice or before noon one day before requested ride. Must be ambulatory (walker/cane acceptable).

To The Rescue, A PRK Williams, Inc. Company

3725 Center Point Road NE
Cedar Rapids, Iowa 52402
319-550-1890

wbeattie@totherescue.net

Contact: Wendy Beattie

Eligibility: Services open to the public

Cost: Rates dependent on mileage, service and destination.

Info: Wheelchair and non-wheelchair transportation provided for individuals with limited mobility, medical appointments, special needs, and developmental disabilities, as well as seniors, those recovering from illness or injury, and those in need of special assistance. Drivers are also certified caregivers who are capable of assisting individuals before, after, and during transit. Transit services provided throughout Iowa. Transit vehicles originate in Linn County.

Taxicabs operating in Linn and surrounding counties:

*American Class Taxi, 363-8294

*Century Cab Company, 365-0505

*Master Cab of Iowa, 365-9000

*Yellow Cab Company, 365-1444

Subsidized Transportation Programs Operating in Cedar Rapids Metro Area:

Coalition to Augment the Bus System (CABS)

P.O. Box 8083
Cedar Rapids, IA 52408-8083
319-365-9941 ext. 137

- Contact:** Gina Johnson
- Eligibility:** Transportation program for people with disabilities. Referral-based program or documentation of disability from physician required.
- Cost:** Application fee \$10
- Info:** CABS passes are to be used when fixed-route and demand-response public transit system are not operating.

Job Access Reverse Commute (JARC)

P.O. Box 8083
Cedar Rapids, Iowa 52408-8083

- Eligibility:** Referral-based program for low-income families needing transportation to work, school and life skill classes. Referrals could come from human service providers such as the Dept of Human Services (DHS), counselors or employment agencies such as Iowa Workforce Development (IWD).
- Cost:** Transportation fees are progressive from free the first month.
- Info:** JARC program is limited to 10 months of transportation support. Public transportation providers are utilized to provide transportation service.

Washington County

Washington County Mini Bus

1010 West Fifth

Washington, Iowa 52353

319-653-2853

Contact: Terri Huffman

Eligibility: All persons

Cost: \$2.50/one-way fare within each of the following cities:
Washington, Wellman, Riverside and Kalona.
Other rates are dependent on mileage and destination.

Info: Washington County Mini Bus is a demand-response public transit provider operating on behalf of East Central Iowa Transit. Washington County Mini Bus operates in Washington County and surrounding communities and is open to the public.

Washington County Ambulance Wheelchair Van Service

1120 N 8th Avenue

Washington, Iowa 52353

319-653-2047

Contact: Dispatch

Eligibility: All persons

Cost: In County: \$30 one way, \$45 round trip.
Out of county: \$30 one way, \$45 round trip plus
\$1.50 per mile
Any wait time over an hour is \$25 per hour.

Regional and State Resources

Office of Public Transit Iowa Department of Transportation

800 Lincoln Way
Ames, Iowa 50010
515-233-7870
www.iatransit.com

Iowa Office of Public Transit administers federal and state transit grants and provides technical assistance to Iowa's 19 urban public transit systems and 16 regional public transit systems. Every county in Iowa is served by a regional system. Large urban, regional and small urban transit agencies are listed online.

Burlington Trailways

906 Broadway
P.O. Box 531
West Burlington, Iowa 52655-0531
319-753-2864 or 800-992-4618
www.burlingtontrailways.com

Burlington Trailways is an intercity bus service providing transportation across Iowa and surrounding states.

Greyhound Lines

P.O. Box 660362
Dallas, Texas 75266-0362
800-231-2222
www.greyhound.com

Greyhound Lines is an intercity bus service providing transportation across Iowa and surrounding states.

Medical Transportation for Those Qualified

Disabled American Veteran Transportation (VA)

601 Highway 6 W
Iowa City, Iowa 52246
319-339-706 or 800-637-0128

Contact: DAV Van Office
Eligibility: Eligible veterans who have a scheduled appointment at the VA
Cost: Free to those who qualify
Info: Clients must have a scheduled appointment at Veteran's Administration Medical Center.

IowaCare Assistance Center-Patient Transportation

University of Iowa Hospitals & Clinics
Iowa City, Iowa 52242
319-356-2346
www.uihealthcare.com

Contact: Patient Transportation
Local DHS provider for more information regarding IowaCare benefits and eligibility
Eligibility: Must have IowaCare benefits. It is best to schedule your ride when you schedule your medical appointment
Cost: Free to those who qualify for IowaCare benefits

Free transportation for scheduled appointments at the University of Iowa Hospitals and Clinics for qualified IowaCare patients.

Medicaid Transportation Benefit

Contact: If you currently receive Medicaid benefits, contact your case manager.
If you do not currently receive Medicaid benefits, contact the DHS office in your county.

American Cancer Society

Road to Recovery
800-ACS-2345 or 319-365-5242
www.cancer.org

Contact: Road to Recovery
Eligibility: Cancer patients
Cost: Free
Info: Volunteers assist cancer patients and their families with transportation to and from treatment facilities and medical appointments, as available. Five working days notice is recommended. Patients must be ambulatory.

Access to Recovery

Iowa Department of Public Health
866-923-1085
www.idph.state.ia.us/atr

Contact: County public health department where you are receiving substance or alcohol treatment.
Eligibility: 18+ years old, Iowa resident, diagnosed with substance abuse problem, at or below 200% Federal Poverty Level
Info: Contact the Care Coordinator who administers the program in the county in which you are seeking treatment. A recovery plan will be developed after applicants are determined eligible. Transportation benefits are included in a list of supportive services.

Employment and Driver Safety Programs

Ways to Work Loan Program

Horizons

810-5th Street SE

Cedar Rapids, Iowa 52401

319-398-3576 or 800-826-3574

www.horizonsfamily.org

Contact: Kathi Moss

Eligibility: Determined by application from residents of Linn, Benton, Iowa, Jones, Cedar or Washington Counties.

Cost: Loan terms will be determined.

Info: Program provides small loans for vehicles or other purposes that allow low income families to stay on the job or in school.

AARP Driver Safety Program

State of Iowa

888-OUR-AARP or 888-687-2277

www.aarp.org

Programs and classes include *We Need to Talk*, *CarFit* and *Driver Safety Program*.

Driving Retirement: Planning and Making It Work

Iowa Department of Transportation

www.dot.state.ia.us/mvd/ods/drivingretirement.pdf

This brochure is targeted to the older adult and provides worksheets to assist individuals in identifying their transportation options and developing a personal transportation plan.

Safe and Mobile Seniors

The IDOT website devoted to transportation need of Iowa seniors and disabled: www.iowasafeandmobileseniors.com

National Transportation Resources

National Center on Senior Transportation (NCST)

www.seniortransportation.net

NCST assists in the development, collection and distribution of information and resources for communities, transportation providers, state and local governments, aging and human service providers, and older adults and their caregivers. Technical assistance, research toward solutions, strategic communications and building partnerships among stakeholders are additional functions of the center.

Project Action, Easter Seals

800-659-6428 or 202-347-3066

www.projectaction.org

Project Seals Project Action's mission is to promote universal access to transportation for people with disabilities under federal law and beyond by partnering with transportation providers, the disability community and others through the provision of training, technical assistance, applied research, outreach and communication.

Community Transportation Association of America (CTAA)

800-891-0590

www.ctaa.org

CTAA is a resource for information and assistance in strengthening public and community transportation networks.

FTA Region 7 Office

Mokhtee Ahmad, Regional Administrator

901 Locust, Room 404

Kansas City, MO 64106

816-329-3920

United We Ride

800-527-8279

www.unitedweride.gov

United We Ride is an interagency federal initiative supporting states & localities in developing coordinated human service delivery systems.

Glossary of Transit Terms

Accessibility:

The extent to which places and equipment, including transit vehicles, are barrier-free and can be used by people who have disabilities, including those who use wheelchairs.

Fixed-route:

Transit services where vehicles run on regular, predetermined, prescheduled routes, with no variation. Fixed-route services typically use printed schedules or timetables and designated bus stops where passengers board and get off the vehicle.

Demand-Response Service:

Transit service that allows passengers to request transportation from a specific location to another specific location at a certain time. Vehicles providing demand-response service do not follow a fixed-route, but travel throughout the community transporting passengers according to their specific requests.

Complementary Paratransit:

Paratransit service that is required as part of the Americans with Disabilities Act (ADA) to complement, or serve in addition to, already available fixed-route transit service.

Volunteer Transportation:

Volunteer transportation programs provide an organized method for volunteer drivers to help seniors within their community. Volunteer transportation fills the gap in service that cannot be met by traditional transit services by offering more support to senior passengers who have limitations.

Information provided by:

The Human Services Transportation Advisory Group

HSTAG

and

The East Central Iowa Council of Governments



EAST CENTRAL IOWA
COUNCIL OF GOVERNMENTS
YOUR REGIONAL PLANNING AGENCY

If you have questions, or would like additional copies of this brochure, please contact:

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Cedar Rapids, IA 52402
Phone: 319-365-9941 ext. 137
www.ecicog.org/hstag